
Terms & Conditions

- 1 The Service Standard for recycling collection is the provision of free recycling bags for the presentation of materials.
- 2 The blue bin is offered as a chargeable option to residents (free to those on assisted collections).
- 3 The wheeled bin is the property of the householder, who remains responsible for its upkeep, maintenance and replacement.
- 4 Continued contamination or misuse of the blue wheeled bin may result in the Council withdrawing collection of the bin and the resident will revert to collection of bags. No compensation or refund will be offered in such circumstances.
- 5 The Council will only replace or repair bins damaged by its operatives during collection.
- 6 If you move property and take your bin with you please notify the Council so our records can be kept up to date.
- 7 The allowable weight the bin can hold is 100kg. If the bin is heavier than this it will not be emptied and we will not return to empty your lightened bin until your next recycling collection day.
- 8 The bin lid must be down.
- 9 Replacement bins will not be provided free of charge unless liability is admitted by the Council
- 10 On your collection day the bin must be placed at the curtilage of your property by 7am ready for collection.



0845 907 2244

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