

## More Information and Advice

If you require any further information please contact:

Benefit Section  
Finance Division  
Erewash Borough Council  
PO Box 2  
Wharncliffe Road  
Ilkeston  
Derbyshire  
DE7 5SE



If you require this information in your language, please contact the Council using one of the below methods.

“જો તમને આ માહિતીની તમારી પોતાની ભાષામાં જરૂર હોય, તો નીચેની પદ્ધતિઓમાંથી એકનો ઉપયોગ કરીને અહિં સંપર્ક સાધો.”

如果您需要您自己语言的此信息，请通过以下方法之一与委员会联系。

“ਜੇ ਤਿਹ ਜਾਣਕਾਰੀ ਤਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦੀ ਹੋਵੇ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠ ਲਿਖਿਆ ਵਿੱਚੋਂ ਕਿਸੇ ਇੱਕ ਤਰੀਕੇ ਦੀ ਵਰਤੋਂ ਕਰਕੇ ਹੋਰ ਬੋਲ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।”

اگر آپ کو اپنی زبان میں اس معلومات کی ضرورت ہو تو، براہ کرم نیچے دی گئی طریقوں میں سے کسی ایک کا استعمال کر کے ہمارے کونسل سے رابطہ کریں۔

 **0845 907 22 44**

 **communications@erewash.gov.uk**

 **Ilkeston Town Hall, Wharncliffe Road, Ilkeston, Derbyshire DE7 5RP**  
**Long Eaton Town Hall, Derby Road, Long Eaton, Derbyshire NG10 1HU**

0845 907 2244 Ext 3480

[benefits@erewash.gov.uk](mailto:benefits@erewash.gov.uk)

Or call into one of the Benefit Enquiry Offices at Ilkeston or Long Eaton Town Halls.

## Housing and Council Tax Benefit

Your Guide to

# Maximum rent protection rules

Erewash Borough Council  
2008

If you fall into one of the protected groups you will not be affected by the rules relating to maximum rents.

### **Protection for people who could formerly afford their accommodation**

- You or any combination of the occupiers of your home could afford the financial commitments when the liability to pay rent was entered into (no matter how long ago that was);
- **and**  
You or your partner has not received Housing Benefit for any period in the 52 weeks prior to your current claim.

This protection lasts up to **13 weeks** and gives you time to move or return back into the job market without the additional pressure of having insufficient Housing Benefit to pay your rent.

### **Protection for people who have had a Bereavement**

- Any occupiers of the home has died within the last 12 months
- **and**  
You have not moved home since the date of the death

This protection lasts up to 52 weeks and gives you time to move or return back into the job market without the additional pressure of having insufficient Housing Benefit to pay your rent.

### **Your Duties and Responsibilities**

It is your duty to inform this office immediately of any changes in the circumstances of yourself or your family which may affect your entitlement to benefit. This is in addition to notifying the Department of Works and Pensions (DWP), if you are on Income Support or Pension Service if you are over Pension age.

If you are getting Child Tax Credit or Working Tax Credit, there may be changes that do not affect your Tax Credit and Inland Revenue do not need to be told. But you must tell us about all changes.

### **How to Appeal**

If you disagree with the decision you can:

1. Ask us to explain the decision
2. Ask us to revise (change) the decision
3. Appeal against the decision

If you wish to appeal against the decision we have made, you must do so in writing within one calendar month of the date we notified you of the decision. You must also state why you think the decision is wrong,

Whenever you ask us to explain our decision, or to revise it, we will check all parts of your claim and advise you of how we came to the decision. In doing so, if we find anything wrong with the decision we made we will write to you with the decision and your right of appeal will start again.

If we do not change the decision in your favour we will send the case to the Tribunals Service which is an independent body who will look at each individual appeal in an impartial manner.