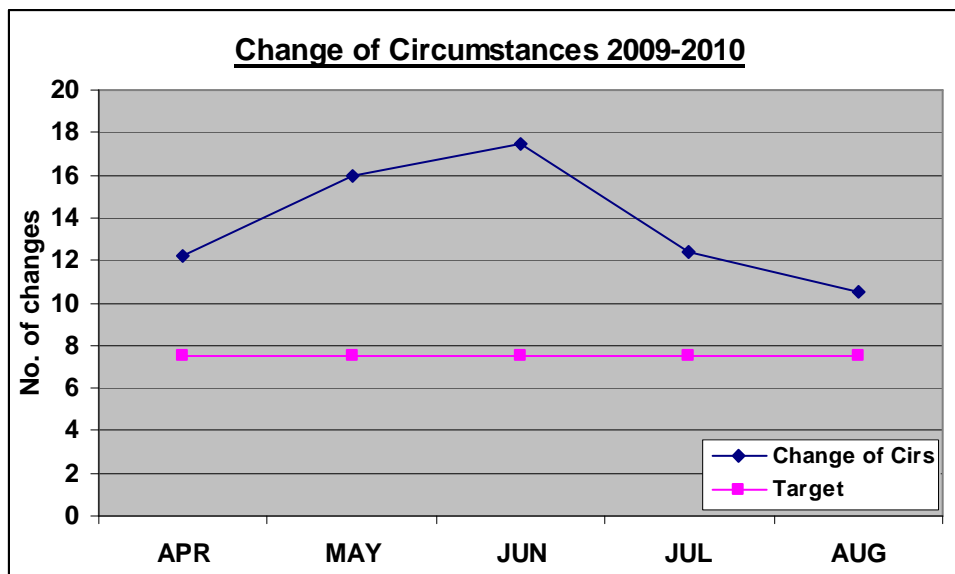
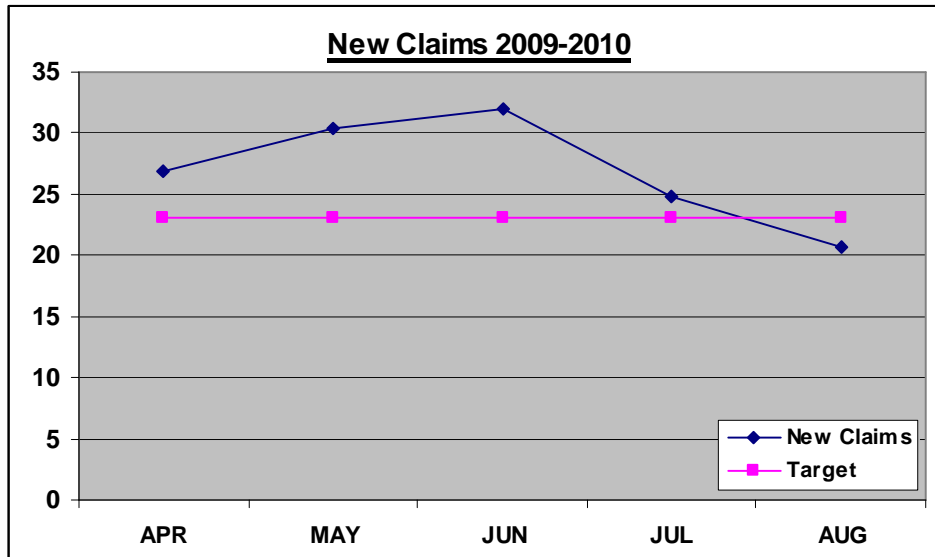


How we are doing

Our current live caseload is 10,582

Below is our performance since April 2009.



We recognise we are falling below our targets, but since April 2008 the Benefit caseload has increased by 1,500 cases (17%).

To address this we have introduced new systems which are already helping, and by the end of the year we hope be close to the target.

